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Exam : **CD0-001**

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Vendor : **CompTIA**

Version : **DEMO**

NO.1 What is a disadvantage of scanning all images at the highest resolution possible?

- A. Higher expense
- B. Lower quality
- C. Small file size
- D. Compatibility issues

Answer: A

NO.2 A local library keeps many important documents relating to the historical landmarks in town. The documents consist of blueprints, photographs, and newspaper articles. The library wants to capture the documents electronically so they can be viewed online. The first concern of the person capturing the documents would be the:

- A. color of the documents.
- B. age and physical condition of the documents.
- C. volume of the documents on file.
- D. number of file cabinets.

Answer: B

NO.3 The consultant is flow charting the workflow of an Accounts Payable (AP) department. Invoices in the AP department are logged and then forwarded to the department that originated the order.

What should the consultant be sure to do?

- A. Contact the vendor who issued the invoice to see what kind of workflow they need to have
- B. Speak with Human Resources about the hiring practices for personnel in the AP department
- C. Interview the Chief Information Officer (CIO) to get their perspective on this workflow and then tie this feedback into the charting process
- D. Interview the department that originated the order; document what they do internally with the invoice and how they hand it off to the AP

Answer: D

NO.4 When a consultant recommends a scanner to a client, what percentage of the scanned pages need to be

two-sided in order to cost justify a duplex scanner?

- A. 10-20%
- B. 30-40%
- C. 50-60%
- D. 70-80%

Answer: A

NO.5 A large volume of surveys are distributed, returned, and scanned. These surveys have text boxes and

check boxes. Which is the best technology for capturing these documents, indexing them, and extracting the data?

- A. OCR/ICR

- B. Workflow
- C. Forms processing
- D. Document Imaging

Answer: B

NO.6 A company needs to capture 2,000 outgoing e-mails per month. The e-mails are 30 KB each in size. What is the annual storage space required?

- A. 59 MB
- B. 354 MB
- C. 590 MB
- D. 703 MB

Answer: D

NO.7 A member of the implementation team discovers that the software vendor is issuing a new version. Which one of the following should be done?

- A. Upgrade after the project completion date
- B. Research the new product to understand its features
- C. Inform the business sponsors
- D. Notify the Project Manager

Answer: D

NO.8 Which of the following is the MOST important item when presenting a solution design to a customer for review?

- A. Providing food and drink for comfort
- B. Showing how the solution meets business requirements
- C. Detailing pricing of the solution
- D. Providing great customer references

Answer: B

NO.9 A trusted third party that issues digital certificates for documents containing digital signatures would be referred to as:

- A. INTERNIC
- B. A Certificate Authority
- C. A Certificate Standards Committee
- D. An Organization Registration Authority

Answer: B

NO.10 The Accounts Payable (AP) department is using Multi-functional Devices (MFD) to scan invoices and OCR to automate data entry. They are also imprinting a bar code on the invoices. After scanning, they file the invoices away in boxes by month. What can be concluded from this information?

- A. A records storage management process is in place.
- B. Bar codes are used to track retention.

- C. Retention is being managed.
- D. An imaging pilot project is in place.

Answer: A

NO.11 A mainframe-based company would like to make bills available online while continuing to mail them to the customer. Customers, as well as customer service personnel, will view these bills. What type of solution is MOST appropriate?

- A. COLD/Enterprise Report Management (ERM)
- B. Document Management System (DMS)
- C. Web Content Management System (WCMS)
- D. High volume scan subsystem

Answer: A

NO.12 A customer has a mixed OS environment and they wish to consolidate all their documents onto a server running one OS. Which of the following solutions would be the most cost effective, and allow all the users to access the documents on the server?

- A. Install dual boot clients
- B. A browser-based client
- C. Provide dialup access to the server from all clients
- D. Migrate to the same OS that runs on the server

Answer: B